

New Appeals Guidance

There is new [TIDE Appeals Guidance](#) available on the Field Test portal. This information has also been included on pages 65-67 of the Test Administration Manual (TAM).

The TIDE Appeals Guidance describes, for authorized school/district users, under which conditions a test may be **invalidated, reset, reopened or restored**.

As a reminder, schools/districts should submit appeals only in extreme circumstances as described in the TIDE Appeals Guidance. The CSDE will approve or decline each appeal based on the TIDE Appeals Guidance and the context of the issue.

Contact the Academic Office at 1-860-713-6860 or SmarterBalancedCT@ct.gov with questions regarding the Smarter Balanced Assessment System. View past Smarter Balanced Field Test Updates on the [CSDE Web site](#).

Smarter Balanced Help Desk Contact Information:
1-855-833-1969 or smarterbalancedhelpdesk@ets.org.